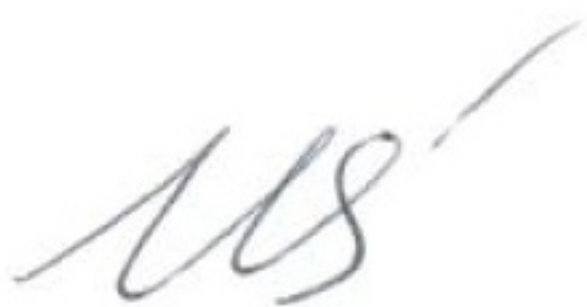


This is to acknowledge that
Kuan-Pi Chung
completed the training course
Is The Customer Always Right?



Helen Shepelenko
TRAINING COORDINATOR



GARY SMITH-LAWSON